Emergency Services

Mobile Crisis Hotline (24/7)

Part of the Mobile Crisis Team (MCT) or Child Response Team (CRT) - performs crisis screening, hotline, referral/information to individuals who present a need of mental health services. Provides mobile crisis assessment and crisis intervention services to children and adults who present in a mental health crisis.
To call: (216-623-6888)
To chat: Frontlineservice.org
To text: Text “4Hope” to 741741

National Suicide Prevention Lifeline (24/7)

The National Suicide Prevention Lifeline is a United States-based suicide prevention network of 161 crisis centers that provides a 24/7, toll-free hotline available to anyone in suicidal crisis or emotional distress
(800) 273-8255

Suicide Hotline/St. Vincent’s Hospital

Provides a 24/7, toll-free hotline available to anyone in suicidal crisis or emotional distress.
(216) 229-2211

Cuyahoga County Children and Family Services (Child Protective Services)

A 24/7 phone number to call to screen referrals of suspected child abuse and neglect. When a concerned family member, community member, professional, or mandated reporter calls the hotline a trained Child Protection Specialist will document the allegations, assess the priority level for response, and determine whether to assign the referral for investigation.
(216) 696-5437

The Crisis Text Line

Provides free crisis intervention via SMS message. The organization's services are available 24/7 by texting 741741 (U.S.) or 686868 (Canada).
https://www.crisistextline.org

University Hospitals Emergency Department (open 24/7)
11100 Euclid Ave., Cleveland, OH 44106
(216) 844-3722

Cleveland Clinic Emergency Department (open 24/7)
9105 Cedar Ave E building, Cleveland, OH 44195
(216) 445-4500

MetroHealth Hospital Emergency Department (open 24/7)
2500 Metrohealth Dr., Cleveland, OH 44109
(216) 778-7800

Free Clinic of Greater Cleveland (AKA- Circle Health Services)
Provides health care and related services to individuals and families, regardless of their ability to pay.
Hours are:
Monday – Thursday 8:30 am – 9 pm
Friday – 8:30 am – 7 pm
Two Saturdays each month
Walk-in (no appointment necessary) for Mon-Fri 9am-3pm
12201 Euclid Ave, Cleveland, OH 44106
(216-721-4010)

St. Vincent's Charity Hospital Psychiatric ER
Open 24/7 and aimed at providing a respectful healing environment for patients in need of emergency psychiatric care.
2351 East 22nd St, Cleveland, OH 44115
(216) 363-2538

Rape Crisis Center
Center aimed at supporting survivors of sexual abuse and rape, promoting healing and prevention. Provides counseling, advocacy and education. Phone number is for 24/7 crisis and support hotline that can be reached through call or text #200

1228 Euclid Ave Cleveland, OH 44115
(216) 619-6192

CWRU Counseling Center Walk-In Care

Walk-In care for urgent situations is available without an appointment

Monday - Friday,
8:30 a.m. to 4:30 p.m. at University Health & Counseling Services, 220 Sears location.
ONLY AVAILABLE TO CWRU STUDENTS/STAFF
After Hours Therapist on Call: 216-368-5872 (Available 24/7)