Trolltunga is a piece of rock jutting horizontally out of a mountain about 700 metres above the north side of the lake Ringedalsvatnet in the municipality of Odda in Hordaland county, Norway.
## 14-DAY NORTHERN ISLES
Roundtrip Amsterdam, The Netherlands • August 6–20, 2017 • ms Koningsdam

### CRUISE ITINERARY

<table>
<thead>
<tr>
<th>Date</th>
<th>Port</th>
<th>Arrive</th>
<th>Sail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday, Aug 6</td>
<td>Amsterdam, The Netherlands</td>
<td>4:00 PM</td>
<td></td>
</tr>
<tr>
<td>Monday, Aug 7</td>
<td>At Sea</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Tuesday, Aug 8</td>
<td>S. Queensferry (Edinburgh), Scotland</td>
<td>8:00 AM</td>
<td>overnight</td>
</tr>
<tr>
<td>Wednesday, Aug 9</td>
<td>S. Queensferry (Edinburgh), Scotland</td>
<td>—</td>
<td>5:00 PM</td>
</tr>
<tr>
<td>Thursday, Aug 10</td>
<td>Invergordon (Inverness), Scotland</td>
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<td>5:00 PM</td>
</tr>
<tr>
<td>Friday, Aug 11</td>
<td>At Sea</td>
<td>—</td>
<td>—</td>
</tr>
<tr>
<td>Saturday, Aug 12</td>
<td>Reykjavik, Iceland</td>
<td>2:00 PM</td>
<td>overnight</td>
</tr>
<tr>
<td>Sunday, Aug 13</td>
<td>Reykjavik, Iceland</td>
<td>—</td>
<td>5:00 PM</td>
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<tr>
<td>Monday, Aug 14</td>
<td>Isafjordur, Iceland</td>
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<td>5:00 PM</td>
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<tr>
<td>Tuesday, Aug 15</td>
<td>Akureyri, Iceland</td>
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<td>Wednesday, Aug 16</td>
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<td>Thursday, Aug 17</td>
<td>Alesund, Norway</td>
<td>11:00 AM</td>
<td>7:00 PM</td>
</tr>
<tr>
<td>Friday, Aug 18</td>
<td>Bergen, Norway</td>
<td>8:00 AM</td>
<td>5:00 PM</td>
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<td>Saturday, Aug 19</td>
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<tr>
<td>Sunday, Aug 20</td>
<td>Amsterdam, The Netherlands</td>
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</tbody>
</table>
The Institute for the Science of Origins (ISO) is a collaborative team of faculty members and researchers from diverse scientific disciplines seeking to understand how complex systems emerge and evolve, from the universe to the mind, from microbes to humanity.

Through interdisciplinary teams and cross-departmental programs, the institute works with its partners and the university community to create new knowledge, to prepare the scientists of tomorrow and to educate the public about origins research.

The institute was born out of discussions among scientific and administrative leaders at Case Western Reserve University and the Cleveland Museum of Natural History (CMNH) on how to advance the understanding and appreciation of the science of origins. In spring 2008, emboldened by the inclusion of origins in the university’s new strategic plan, a group of faculty and curators decided to work toward the creation of an Institute for the Science of Origins (ISO), under the leadership of Glenn Starkman, professor of physics and astronomy, who was appointed by Case Western Reserve University President Barbara Snyder to be director of the Origins Alliance.

The ISO now encompasses and brings together researchers in multiple disciplines, departments and centers at both Case Western Reserve University and the CMNH, and is seeding, supporting and planning research and education across a broad spectrum of origins science. The ISO is pleased to have established a partnership with ideastream, the non-profit media organization that includes Cleveland’s public television and radio stations.

Dr. Glenn Starkman is a professor of physics and astronomy and director of the Center for Education and Research in Cosmology and Astrophysics at Case Western Reserve University in Cleveland, Ohio. He also directs the Institute for the Science of Origins, a partnership of CWRU, the Cleveland Museum of Natural History, and ideastream, Northeast Ohio’s public media umbrella organization.

An alumnus of the University of Toronto, Canada (his native city), Glenn earned a Ph.D. in Physics from Stanford University. His research career then took him to the Institute for Advanced Study, Princeton, once home to Albert Einstein, and then to a joint position with the Canadian Institute for Theoretical Astrophysics and the Canadian Institute for Advanced Research, before bringing him to Case Western Reserve University. Glenn’s research has extended from searching for habitable planets around other stars to understanding the shape of the universe, from looking for miniature black holes in particle accelerators to extending and testing Einstein’s General Theory of Relativity. In 2002 and again in 2012, Glenn spent the year as a visiting scientist at CERN, home of the Large Hadron Collider.

In 2003 he was awarded a prestigious Guggenheim Fellowship, which he held in conjuction with the inaugural Beecroft Fellowship at Oxford University.

In 2008 Glenn and colleagues founded the Institute for the Science of Origins to initiate and conduct scientific research on the origin and evolution of systems, simple and complex, natural and human, and the applications of that knowledge, to educate students about that science, and to increase public understanding of science.

Glenn is dedicated to advancing the role of research universities in education at all levels. He was among the founding board members of the Reinvention Center, a national center focused on undergraduate education at research universities.

Dr. Patricia Princehouse is director of the Evolutionary Biology Program at Case Western Reserve University in Cleveland, Ohio. She also heads up America’s first undergraduate major in Origins Sciences and is outreach director for the Institute for the Science of Origins, a partnership of CWRU, the Cleveland Museum of Natural History, and ideastream, Northeast Ohio’s public media umbrella organization.

With a master’s in biological anthropology from Yale University and Ph.D. from Harvard University, Patricia returned her home state of Ohio, accepting a position at Case Western Reserve University and has remained there ever since. Her research interests range from natural selection at the micro level to macroevolutionary phenomena such as mass extinction, the formation of new species and higher groups and the emergence of evolutionary novelties. Her interests also include the world of “artificial life” or digital organisms, which mutate and evolve in a virtual world competing for CPU space and demonstrate many parallels with the evolution of flesh and blood organisms. She has won numerous teaching awards, the Hefner First Amendment Award, and, for her work safeguarding the integrity of public school science education in Ohio, she was awarded the Friend of Darwin Award from the National Center for Science Education.

Outside the university setting, Dr. Princehouse’s primary hobby concerns many of the same biological phenomena as her professional work. She has raised sheep, goats and horses, and breeds purebred Pyrenean Shepherds and Great Pyrenees for practical farm work as well as showdogs and for competition performance events such as canine agility, flyball and herding. Dogs of her breeding have won some of the highest honors in dog sports, including Best in Shows, National Agility Championships, and World Agility Champion 2011.
Glenn Starkman, Ph.D.

**The Standard Model of Particle Physics: From Atoms to Quarks**

Matter is made out of atoms, but what are atoms made of? Answering that question has taken us from experiments that we can do today in undergraduate teaching laboratories to the construction of the Large Hadron Collider in Geneva — the largest machine in the world. In the process, scientists have come to understand the Standard Model of particle physics, the single best-tested theory in all of science.

**The Standard Model of Particle Physics: Do We Need More?**

The Standard Model is amazingly successful at describing the interactions of fundamental particles. Once we include in it mass for neutrinos, it gets everything we know about particle physics right. And yet … for decades most particle physicists have believed that the Standard Model is only part of the story — that it has problems that must be fixed. What are those problems? How have physicists thought to fix them? Are we sure they are problems at all?

**The State of the Universe Report**

The Universe is big, and getting bigger at an accelerating rate. How big? how fast? How do we know? Join Dr. Starkman and hear the latest thought on Cosmic Microwave Background Radiation and other phenomena that give us information on the early universe, spacetime expansion, the large scale structure of the universe.

**In the Beginning**

First there was something, then there was much much more. What was that something, and how did it become everything we see in the Universe? Explore these deep questions with Dr. Starkman, reconcile seeming cosmic contradictions, and lay the groundwork for many hours of informal conversation at cocktail parties and over dinner for the rest of the cruise.

**So What are These Gravitational Waves, and Why Should I Care About Them?**

On February 11th 2016 members of the LIGO collaboration announced to the world the first direct detection of gravitational waves, generated, they claimed, by a pair of massive black holes spiraling toward one another and then merging over one billion years ago. What’s a gravitational wave? Why has it taken us 100 years to see them? And what’s the big deal anyway?

Patricia Princehouse, Ph.D.

**Darwin: The Man and his Theory**

Darwin’s time in Edinburgh was fraught with emotional upheaval and intellectual exhilaration as on one hand the 16-year-old discovered and named a new species he collected from the sea and on the other he made the momentous decision not to go into medicine as a profession. Join Dr. Princehouse as we explore the surprising ways in which these events led to crucial elements of Darwin’s theory of evolution that endure in science today.

**Extreme Evolution**

The polar seas are home to a stunning array of unusual animals with unique adaptations such as icefish whose blood contains an antifreeze solution they make within their bodies. Weird organisms eke out an existence deep within hot springs. How do such quirks, oddities and anomalies evolve? How can the blind process of natural selection produce such successful adaptations?

**The Origins of Life**

Did life emerge from non-life here on earth? Or was the earth seeded by space traveling organisms from elsewhere in the universe? How likely is it that life would arise again if we replayed the history of the early earth? Is life a miracle? Or a nearly pre-determined consequence of the conditions under which the earth developed? What does the earth tell us about whether we will find life on other planets?

**Human Evolution: the first 500 million years!**

How are humans related to the rest of the natural world? Come follow the twists and turns animal evolution has taken across the phanerozoic eon to produce the amazing diversity of animal life we find all around us today —including ourselves!

**The Evolution of Domestic Animals**

Breeds of domestic animals are biological vestiges of cultural history. Over the past 30,000 years human cultures have knowingly and unwittingly created unique niches which certain species have readily filled —following the same basic evolutionary processes as wild species. Just as we find dwarf elephants and deer on islands, we find small ponies, sheep and dogs on the Shetland isles. Biologists are learning about evolution in natural populations by studying traditional domestic breeds. But these heirloom breeds are rapidly disappearing —which also parallels the disappearance of natural habitats around the globe.

*The educational program, ($1,025 of which is a tax-deductible charitable donation to Case Western Reserve University) is an additional $1,125.*
Neptune Suite: $8,899+*

2 lower beds convertible to 1 king-size bed, shower, sitting area, private verandah, floor-to-ceiling windows.
Approximately 260–356 sq. ft. including verandah.

Signature Suite: $7,199+*

2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.
Approximately 465-855 sq. ft. including verandah.

Vista Suite: $4,349 – $4,499+*

2 lower beds convertible to 1 queen-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.
Approximately 260–356 sq. ft. including verandah.

*Cruise rates are per person, based on double occupancy. Pricing and availability are subject to change. In addition to the prices shown please add the following: tax-deductible charitable donation for Case Western Reserve University ($375); government taxes and fees ($211 pp, subject to minor change); a non-refundable Booking Service Fee ($150 pp); cruiseline gratuities (approx $12.50 pp per day); and tour leader gratuities ($140 pp). Also not included: the spa; Holland America shore excursions; dining in the three private restaurants (about $20 pp); and any expenses of a personal nature are extra. The educational program, ($1,025 of which is a tax-deductible charitable donation to Case Western Reserve University) is an additional $1,125. For a precise quote please go here: [http://InsightCruises.com/CaseWestern](http://InsightCruises.com/CaseWestern)
Step into a private haven characterized by light, space and elegance. Our interior designer, guided by guest feedback, was given the freedom to completely reimagine staterooms aboard. The result: welcome modern touches such as bedside USB ports and frameless shower glass doors, as well as luxe appointments like customized wooden cabinetry.

Neptune Suite amenities include:
- Use of the exclusive Neptune Lounge and personal concierge service
- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Complimentary sparkling wine served in the Neptune Lounge upon embarkation
- Complimentary bottled water provided in suite at embarkation
- Gorgeous corsages and boutonnieres for the first formal night
- Cold hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- Cocktail party with ship's officers
- Wall-unit bar
- Priority boarding for tendered ports of call
- Special disembarkation service
- Priority dining and seating requests
- Exclusive daily breakfast service
- High tea service in suite on request
- Elegant wooden clothing brush, lint remover and shoehorn for keeping clothing immaculate
- Fragrant bath salts and exfoliating loofah mitt for an invigorating shower experience
- Neptune Lounge: A very special amenity exclusively for guests cruising in a Neptune or Pinnacle Suite, the industry-leading Neptune Lounge features a private place to relax, socialize with other suite guests and enjoy the personalized service of a concierge. The fleet-wide lounges provide worktables, large screen television, library, sofas and chairs, and refreshments throughout the day. One-Touch 24-hour Concierge Service is available when the Neptune Lounge is closed.
- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5x magnifying lighted make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Mini fridge
- Bedside USB ports

Signature Suite amenities include:
- A variety of firm, medium and soft pillows
- No-host mini-bar for easy entertaining
- Personalized cruise stationery
- Oversized bath towels
- One-touch telephone concierge service
- Fresh flowers
- Wall-unit bar
- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5x magnifying lighted make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Mini fridge
- Bedside USB ports

Vista Suite amenities include:
- A variety of firm, medium and soft pillows
- No-host mini-bar for easy entertaining
- Personalized cruise stationery
- Oversized bath towels
- One-touch telephone concierge service
- Fresh flowers
- Wall bar unit
- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5x magnifying lighted make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Corner bar unit
- Mini fridge
- Bedside USB ports
Verandah: $3,699 – $3,839+*

2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, floor-to-ceiling windows.

Approximately 228–420 sq. ft. including verandah

Oceanview: $3,149 – $3,179+*

2 lower beds convertible to 1 queen-size bed, shower.

Approximately 175–282 sq. ft.

Interior: $2,699 – $2,729+*

2 lower beds convertible to 1 queen-size bed, shower.

Approximately 143–225 sq. ft.

*Cruise rates are per person, based on double occupancy. Pricing and availability are subject to change. In addition to the prices shown please add the following: tax-deductible charitable donation for Case Western Reserve University ($375); government taxes and fees ($211 pp, subject to minor change); a non-refundable Booking Service Fee ($150 pp); cruiseline gratuities (approx $12.50 pp per day); and tour leader gratuities ($140 pp). Also not included: the spa; Holland America shore excursions; dining in the three private restaurants (about $20 pp); and any expenses of a personal nature are extra. The educational program, ($1,025 of which is a tax-deductible charitable donation to Case Western Reserve University) is an additional $1,125. For a precise quote please go here: http://InsightCruises.com/CaseWestern
Verandah amenities include:

- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Luxurious bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5x magnifying lighted make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Corner bar unit
- Mini fridge
- Bedside USB ports

Oceanview amenities include:

- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Deluxe waffle weave and terry cloth bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5X magnifying make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Corner bar unit
- Mini fridge
- Bedside USB ports

Interior amenities include:

- Our signature Mariner’s Dream™ bed featuring finely woven cotton linens
- Deluxe waffle weave and terry cloth bathrobes for use during your voyage
- 100% Egyptian cotton towels
- Premium massage showerhead
- 5X magnifying make-up mirror and salon-quality hair dryer
- Room safe
- Fragrant soaps, lotions, shampoo and other bath amenities from Elemis Aromapure
- Complimentary fresh fruit on request
- Elegant ice bucket and serving tray for in-stateroom beverages
- Flat-panel TV with video-on-demand
- Ice service, shoeshine service and nightly turndown service
- Corner bar unit
- Mini fridge
- Bedside USB ports
**Ship Specifications & Facilities**

- **2,650 Guests**
- **99,900 Gross Tons**
- **975 Feet Long**
- **Automatic Stabilizers**
- **13 Guest Decks**
- **12 Guest Elevators**
- **Dining Venues To Be Revealed**
- **4 Performance Spaces**
- **Outdoor Swimming Pools (one with sliding glass roof)**
- **Spa & Salon**
- **Fitness Center**
- **Suite Lounge**
- **Duty-free Shops**
- **Internet Center**
- **Library**
- **Casino**
- **Basketball Court**
- **Volleyball Court**

**Stateroom Symbol Legend**

- **●** Triple (2 lower beds, 1 sofa bed)
- **□** Quad (2 lower beds, 1 sofa bed, 1 upper)
- **◆** Quad (2 lower beds, 1 sofa bed, 1 murphy bed)
- **◆** Double (2 lower beds convertible to 1 king-size bed, no murphy bed)
- **•** Connecting rooms
- **◆** Floor-to-ceiling windows
- **★** Shower only

**1 Main Deck**
Staterooms 1001–1177
162 ft. from bow to Staterooms 1001 & 1032.

**2 Plaza Deck**

**3 Promenade Deck**
Staterooms 4001–4221
106 ft. from bow to Staterooms 4001 & 4002.

**4 Beethoven Deck**
Staterooms 5001–5225
106 ft. from bow to Staterooms 5001 & 5002.

**5 Gershwin Deck**
Staterooms 6001–6235
111 ft. from bow to Staterooms 6001 & 6002.

**6 Mozart Deck**
Staterooms 6001–6235
111 ft. from bow to Staterooms 6001 & 6002.

**Atrium**

**Excursions**

**Sculptures**

**Culinary Center**

**Explorer’s Shops**

**Art Shops**

**Shops**

**Duty-free Shops**

**Library**

**Internet Center**

**Casino**

**Basketball Court**

**Volleyball Court**

115 ft. to stern from Stateroom 1177.
The deck plans are color-coded by category of stateroom, and the category letter precedes the stateroom number in each room. All staterooms are equipped with flat-panel television, DVD player, mini-bar, mini-safe, data port, telephone and multichannel music.

**Important Note:** Not all staterooms within each category have the same furniture configuration and/or facilities. Appropriate symbols within the rooms on the deck plans describe differences from the stateroom descriptions below.

### VERANDAH SUITES

**Pinnacle Suite:** Bedroom with 1 king-size bed, oversize whirlpool bath & shower & additional shower stall, living room, dining room, dressing room, private verandah with whirlpool, pantry, 1 sofa bed for 2 persons, microwave, refrigerator, guest toilet, private stereo system, floor-to-ceiling windows.

**Neptune Suites:** 2 lower beds convertible to 1 king-size bed, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.

**Signature Suites:** 2 lower beds convertible to 1 king-size bed, 1 Murphy bed for 1 person, bathroom with dual-sink vanity, full-size whirlpool bath & shower & additional shower stall, large sitting area, private verandah, floor-to-ceiling windows.

### OCEAN-VIEW STATEROOMS

**Vista Suites:** 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, refrigerator, floor-to-ceiling windows.

### VERANDAH STATEROOMS

**Verandah:** 2 lower beds convertible to 1 queen-size bed, shower, sitting area, private verandah, floor-to-ceiling windows.

### OCEAN-VIEW STATEROOMS

**Family:** 2 lower beds convertible to 1 queen-size bed, 1 sofa bed for 2 persons & 1 upper bed. 2 bathrooms — one with bathtub, shower, sink & toilet, one with shower & sink.

**Large:** 2 lower beds convertible to 1 queen-size bed, shower.

**Single:** 1 lower bed, shower.

### INTERIOR STATEROOMS

**Large or Standard:** 2 lower beds convertible to 1 queen-size bed, shower.

**Spa Suites and Staterooms.** Opt for the serenity of a Spa Suite or Stateroom, featuring modern spa amenities.
All cruise prices are subject to change until your booking is confirmed. We will notify you of any price changes, and await your acceptance, before your reservation is considered “booked” and confirmed. You may cancel the booking within 14 days of initial deposit (prior to “Final Payment Date”, which is defined in the “Notes” on the back page), with the $150 pp Non-refundable Booking Service Fee being the only penalty that is assessed. (If Insight Cruises cancels your booking, at any time, we will refund the $150 pp Non-refundable Booking Service Fee.) Within two business days of your booking we’ll send you an email confirmation and shortly thereafter send you an itemized invoice (“DEPOSIT AND FINAL PAYMENT CONFIRMATION”) via mail/post. You must return a signed copy of your DEPOSIT AND FINAL PAYMENT CONFIRMATION form within 30 days of booking or your cruise reservation is subject to cancellation. If you do not return this form by the Final Payment Date, your cruise reservation will automatically be cancelled and cancellation penalties will be assessed. You will be sent reminders via email and by phone before your reservation is cancelled.

Typically passengers will receive cabin assignments upon booking but these cabin assignments are subject to change. All DOUBLE RATES are PER PERSON, based on double occupancy. SINGLE RATES, if available, are capacity controlled by the cruiselines and subject to change or withdrawal (prior to a booking) at any time by the cruise line. Fourteen days after your deposit has been taken, however, your cruise rate is locked in.

INSTITUTE FOR THE SCIENCE OF ORIGINS (ISO) PROGRAM PRICING. The ISO Program Fee is separate (i.e., unbundled) from the cruise fee. Therefore anyone booked with Insight Cruises who does not wish to participate in the ISO Conference can simply enjoy their cruise during the lectures. Anyone who is booked through Insight Cruises who chooses to “cruise only” is welcome to attend all cocktail parties.

PORT CHARGES, TAXES, FUEL SURCHARGE, and GRATUITIES. Port charges, port security fees, government taxes and fees, and canal tolls are generally broken out as separate charges on your invoice. The dollar amounts of these fees are provided by the cruise lines when the event is originally set up. However, these fees can go up or down, slightly, after a booking is confirmed. The cruise line reserves the right to collect any increases in these fees in effect at the time of sailing, even if the fare has been already paid in full. Similarly the cruise line reserves the right to impose or pass through fuel surcharges, security surcharges, or similar incidental surcharges.

WHAT’S INCLUDED IN THE CRUISE & CONFERENCE COSTS. • The specified number of events provided by ISO experts; please note that listed speakers are confirmed; however, last-minute scheduling conflicts or emergencies can arise. If a speaker cancels, Case Western Reserve University (CWRU) will make every effort to find a replacement speaker. Unfortunately, last-minute speaker cancellations may be impossible to fill. Insight Cruises or CWRU will not refund all or part of the conference and/or cruise fees when we are unable to find a speaker replacement.
• Onboard, at least one “open bar” cocktail party
• All meals onboard the cruise except optional meals in private dining rooms
• All cruiseslides provide coffee, tea, milk, lemonade, and a variety of juices for free.

WHAT’S NOT INCLUDED: • U.S. domestic and international airfare from your home gate-way to/from the ports of embarkation and disembarkation • Passport fees, visas, and visa photos as required • Accident/baggage/trip cancellation insurance • Baggage handling and transfers • Shore excursions • Excess baggage charges • Laundry or valet services • Gratuities • Other items not specifically mentioned as included • Most cruiseslides charge extra for sodas and alcoholic beverages

FOREIGN SHIPPING FEES and ADDITIONAL PAYMENT INFORMATION. There is a foreign shipping charge of $65 per foreign residence ($35 per Canadian residence). Payments may be made by check, wire transfer, money order, or major credit card (Visa, Master Card, Discover, Diners Club, or American Express). Checks are to be made payable to Insight Cruises; in U.S. dollars only, and drawn on a U.S. bank. $25 charge for returned checks and $50 for multiple declines to your credit card(s).

IDENTIFICATION REQUIREMENTS. A Passport (valid for six or more months after your return home from your cruise and/or post-cruise trip) is required. Non-U.S. citizens residing in the USA will need valid Alien Registration (green) cards as well. All travel documents such as passports, visas, proof of citizenship, etc., that are required for embarkation, disembarkation at the ports of call, and re-entry into the country of final destination are the responsibility of the passenger. Non-U.S. citizens are asked to check with government agencies, embassies or consulates to determine documentary requirements. You must have any required visas when boarding the vessel. You will be denied boarding without documentation.

IN THE EVENT THAT THE CRUISE OR HOTEL SUPPLIER IS UNABLE TO PROVIDE CONTRACTED SERVICES, INSIGHT CRUISES OR OUR CRUISE OR HOTEL SUPPLIER WILL MAKE REASONABLE SUBSTITUTIONS.

PROGRAM/CONFERENCE CANCELLATIONS and REFUNDS. The ISO Program Fee is subject to the following cancellation penalties: $95 if cancelling six months or more before the date your trip begins (TDYTB); $195 if cancelling between six months and the Final Payment Date; and no refund if canceling after the Final Payment Date.

INSIGHT CRUISES’ PRE- and/or POST-CRUISE TRIPS/EXCURSIONS CANCELLATIONS and REFUNDS. The cancellation penalties for pre- and/or post-cruise trips vary by event and are specified on the webpage that includes the travel details about that excursion. If the penalties are not specified these excursions are subject to the same cancellation penalties as the cruise, specified below.

CRUISE and/or HOTEL CANCELLATIONS, REFUNDS, INSURANCE, CHANGES. Your decision not to participate on the Tour, Cruise, or Event due to State Department warnings, fear of travel, illness, or any other reason will be deemed a cancellation.

Hotel stays and air booked through the cruise line are subject to the same cancellation penalties as the cruise itself. Any cancellation or change of status (or request for a change in status) which relates to your booking must be transmitted, as soon as possible, to Insight Cruises in writing. If you have travel insurance, and there is an unnecessary delay in notifying us of your change in status, your “cancellation date” will be affected and will likely adversely affect your insurance reimbursement. All service fees are non-refundable.

Name changes are permitted (for a $150 fee) up until the Final Payment Deadline. Name changes after the Final Payment Deadline are considered a cancellation and the per-person cancellation fees, below, will be assessed.

Once booked, you are assessed a $150 per person Non-refundable Booking Service Fee. Additional per-person cruise cancellation fees are based on date of receipt of notice to cancel (via in writing or email): • Cancellation within 14 days of booking AND prior to the Final Payment Date: full refund of your deposit.* • Cancellation more than 14 days after booking and prior to the Final Payment Date: a $150 Cancellation Processing Fee. • Cancellation on or after Final Payment Date and at least 91 days before the date your travel begins (TDYTB): You forfeit your Deposits.
Life does throw curves. Spare yourself financial disaster, stolen passports, and general family uproar. In the family, unexpected surgery, emergency surgery, pre-cruise illnesses, sports injuries, broken bones, death or had a brilliant stroke of fortune. More often than not, the inevitable. When you book an Insight Cruise, we include information about trip insurance with your invoice. You may, of course, independently purchase your own trip insurance. 

- Cancellation between 90 and 76 days before TDYTB: You forfeit your deposit plus 15% of all charges
- Cancellation between 75 and 51 days before TDYTB: 50% of all charges or your Deposits, whichever is greater
- Cancellation between 50 and 31 days before TDYTB: 75% of all charges
- Cancellation at 30 days before TDYTB or later: no refund

Notes:
- The Final Payment Date is typically between 90–110 days prior to when your trip begins. Please see the event webpage for the exact date.
- TDYTB incorporates your air and/or pre-cruise hotel stays and/or excursions.
- Guarantee Shares cancelling after the Final Payment Date forfeit their entire cruise fee.
- If you book within 14 days prior to, on, or after the Final Payment Date and then cancel after the Final Payment Date there is a minimum $59 per person penalty.
- There will be no exceptions to our cancellation policy.
- A refund fee ($30 per refund transaction or 5% of transaction value, whichever is greater) is assessed for any refund transaction.
- To protect against cancellation penalties, Trip Cancellation & Interruption Insurance is available and strongly recommended.

TRIP CANCELLATION & INTERRUPTION INSURANCE. Insight Cruises provides access to this insurance. Trip insurance brochures are included with your initial invoice.

A few words about trip insurance — buy it.

When you book an Insight Cruise, we include information about trip insurance with your invoice. You may, of course, independently purchase your own trip insurance. 

- A signed insurance waiver is due in the Insight Cruises office upon issuance and not later than the Final Payment Date. Your booking is subject to cancellation unless we receive this paperwork.
- If you make changes, additions, or deletions to your booking (purchasing or dropping tours, services, air, cabin upgrades, etc.) it is the passenger’s sole responsibility to increase or decrease your insurance coverage and/or travel dates.

AIR TICKETS PURCHASED INDEPENDENTLY OF THE CRUISE. Dates and times that appear on our website are subject to change. Therefore, if you fly in the day the cruise begins, or fly home the day the cruise debarks, you should confirm your flight times with us prior to making your flight reservations. We also urge you to check airline cancellation penalties and change fees before purchasing air tickets since departure times and flights can change. Neither Insight Cruises or Insight Cruises’ partners, co-producers, sponsors, or agents accept liability for cancellation penalties or change fees related to domestic or international airline tickets purchased independently in conjunction with Insight Cruises’ events.

AIR ADD-ONS. Airfare from most major cities, worldwide is available from many suppliers, including the cruise line. The cruise line’s air is often a little more expensive than buying it directly, but the advantage that the cruise line takes responsibility for getting you on the ship and getting you home after the cruise. For mid-winter cruises, when flights are occasionally cancelled, this is an added measure of comfort. If Insight Cruises arranges your air (through the cruise line or with another supplier) we pass on our direct costs to you plus add a $100 per person Air Service Fee. Baggage fees and other charges may be directly assessed by airlines or airports. Be certain to confirm all flights 48 hours prior to departure.

AIR LIABILITY. Insight Cruises accepts no liability for the purchase of non-refundable airline tickets to the cruise departure city and return. Baggage and personal effects are at all times the sole responsibility of the participant. (Trip Cancellation and Interruption Insurance typically provides you with an allowance to buy replacements for your trip.)

ITINERARY CHANGES. Insight Cruises reserves the right to substitute hotels, if necessary. Please note that extreme weather conditions may force changes to the advertised sailing schedule. The ship’s captain has the authority to change the ship’s schedule. Insight Cruises reserves the right, without penalty, to make changes in the published itinerary whenever, in Insight Cruises’ judgement, conditions warrant, or if Insight Cruises deems it necessary for the comfort, convenience, or safety of our participants.

PHOTOGRAPHY. Participants on Insight Cruises may be photographed for educational and promotional purposes.

ACTIVE ELEMENTS, MEDICAL CONDITIONS AND SPECIAL ASSISTANCE. Some of our Tours incorporate active elements such as hiking, climbing or canoeing; you are responsible for familiarizing yourself with the level of activity that will be involved in your Tour. You must disclose in your Participant Information Form (or at such later time when you become aware of such a condition) any existing physical or mental illness, disability, pregnancy, or any other condition which may create a health hazard for yourself or others during the Tour or for which you may require medical attention or special accommodation during the Tour. We will make reasonable efforts to accommodate your needs, but you must notify us at the time of booking for a determination of what assistance we can reasonably provide. We regret that we cannot accommodate you if you have special needs for ordinary daily activities, such as walking and dining. In no instance will our Suppliers or we physically lift or assist you on or off any vehicles. If we cannot accommodate your special needs, you must be accompanied by a companion who will be responsible for independently providing the needed assistance.

RESPONSIBILITY STATEMENT AND LIABILITY DISCLAIMER. Insight Cruises acts only as an agent for the respective suppliers by making arrangements for transportation, accommodations, and other services. Neither Insight Cruises, Case Western Reserve University, or Insight Cruises’ partners, co-producers, sponsors, or agents shall be held liable for personal injury, death, property damage or accident, delay, or irregularity arising out of any act or omission of Insight Cruises’ suppliers.

Insight Cruises reserves the right, without penalty, to decline to accept any person as a participant, or to require any participant to withdraw from the event at any time, when such action is determined by Insight Cruises’ staff to be in the best interests of the health, safety, or general welfare of the group or the individual participant, subject only to the requirement that the recoverable portion of the total amount paid that corresponds to the cost of unused services and/or accommodations be refunded, if applicable.

As a condition of acceptance of any application, each applicant must agree to the statement set forth below: The undersigned has read carefully the responsibility statement and liability disclaimer set forth above, the schedule of activities for this event as set forth on the Insight Cruises webpages, and recognizes and accepts any risk associated with the event and the conditions, including the refund policy, set forth above. The undersigned further acknowledges that there are many risks and uncertainties inherent in any travel, including but not limited to the hazards of various modes of transportation, forces of nature, acts or omissions of foreign governments, terrorism, war or insurrection, theft, illness, and damage to person or property due to the negligent acts or omissions of event staff or others. In consideration of, and as part payment for, the right to participate in the event, the undersigned, on behalf of him or herself, his or her dependents, heirs, executors, administrators and assigns, agrees to release Insight Cruises and its officers, employees and agents, from liability for personal injury, death, property damage or loss suffered by any person in connection with this event, even if caused by the negligence (but not the reckless, willful, or fraudulent conduct) of event staff or other related persons or entities. In addition, by registering for this event, the applicant certifies that he or she is mentally and physically capable of full participation in this tour.

ARBITRATION AND WAIVER OF TRIAL BY JURY. You agree to present any claims against us within ninety (90) days after the Tour ends and to file any suit within one (1) year of the incident, and you acknowledge that this expressly limits the applicable statute of limitations to one (1) year. In lieu of litigation and jury trials, each of which is expressly waived, any dispute concerning, relating or referring to this Participation Agreement, the brochure, or any other literature concerning your trip or the Tour shall be resolved exclusively by binding arbitration in Los Angeles, California, according to the then existing commercial rules of the American Arbitration Association. Such proceeding will be governed by the substantive law of the State of California. The arbitrator(s) and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this Participant Agreement, including but not limited to any claim that all or any part of this Participant Agreement is void or voidable.

By registering for an Insight Cruise, the participant agrees to the responsibility statement and liability disclaimer and the terms and conditions herein.